The health and safety of our community, staff and animals is of utmost importance. In light of the evolving Coronavirus (COVID-19) situation, we have implemented new measures for our Animal Shelter to ensure the safety of our community and in-line with directives provided by the lead public health agencies.

The aim of these changes is to limit the amount of people in our shelter at one time, in accordance with social distancing requirements, while also being as flexible as possible for customers and to allow enough time for appointments each day.

The following changes to our Animal Shelter operations are effective as of 28 March 2020:

- The Animal Shelter will be open to the public by appointment only during limited hours:
  
  Monday to Friday 1.00pm to 4.00pm  
  Saturday to Sunday 10.00am to 1.00pm  

- Appointments may only be made for the following:
  - release of impounded animals  
  - serious potential adoptions of animals, and  
  - dropping off found stray animals.

- Customers can make an appointment with staff by phone on 02 9710 0401 or email animalshelter@ssc.nsw.gov.au.

- Appointments are to be no longer than 15 minutes, with the exception of adoptions. Cat meet and greets will allow for 30 minute appointments and dogs for one hour.

- Registrations can still be completed online through the Pet Registry or Council’s website form

- Social Distancing practices will apply at all times.

Sutherland Shire Council is closely monitoring the evolving situation of the Coronavirus (COVID-19) and will continue to follow the directives of the lead public health agencies, including NSW Health and the Australian Department of Health.

We thank our community for their patience and cooperation during this challenging time. For more information about impacts on other Council facilities and services, please visit sutherlandshire.nsw.gov.au/Public-Health