



# Hardship Relief Application

## Debt Management and Hardship Policy

If you need help lodging your form, contact us		Office use only	
<b>Phone</b>	(02) 9710 0333	<b>Form ID</b>	
<b>Customer</b>	<b>Sutherland</b>	<b>RN Ref</b>	
<b>Service Centre</b>	Administration Building 4 Eton Street, Sutherland, NSW, 2232	<b>Last Updated</b>	<b>November 2023</b>
		<b>Business Unit</b>	<b>Financial Services   Revenue</b>

Privacy Protection Notice	
<b>Purpose of collection:</b>	For the assessment of Hardship under Council's <i>Debt Management and Hardship Policy</i>
<b>Intended recipients:</b>	Sutherland Shire Council staff
<b>Access/Correction:</b>	Please contact Customer Service on (02) 9710 0333 to access or correct your personal information

### Part 1: Applicant Details

<b>Title</b>	Mr	Mrs	Ms	Other:
<b>First Name</b>				
<b>Last Name</b>				
<b>Address</b>				<b>Postcode</b>
<b>Mobile</b>			<b>Email</b>	

### Part 2: Property or Account Details

<b>Council Rates Assessment or Debtor Number</b>			
<b>Property address</b>			<b>Postcode</b>
<b>The property for which I am claiming has been my sole/principal place of living since:</b>			
<b>Do you have a current Pensioner Concession Card (PCC) issued by the Commonwealth Government?</b>			Yes No

Part 3: Flexible Payment Arrangement request – to be completed by your licensed Financial Counsellor

Financial Counsellor Name			
Financial Counsellor ABN:			
Financial Counsellor Registration or Member Number:			
Financial Counsellor Address			Postcode
Financial Counsellor Phone		Email	

<b>What is the cause of financial hardship?</b> (e.g. unemployment, illness) Brief description explaining financial hardship being experienced	
Term of financial hardship (long term or short term)	

*Proposed flexible payment arrangement*

Commencement Date			
Payment arrangements	\$	Frequency	Weekly
			Fortnightly
Any other comments in relation to proposed payment arrangements?			

Part 4: Declaration

I hereby declare that the information provided is true and correct.			
Signature of Applicant		Date	
Signature of Financial Counsellor		Date	

**Privacy and Personal Information Protection Act 1998**

The personal information collected in this application form is personal information for the purposes of the Privacy and Personal Information Act 1998 and will be collected, used and stored by Council in accordance with Council's [Privacy Statement | Sutherland Shire Council \(nsw.gov.au\)](#)