

PUBLIC ACCESS TO THE INTERNET

1. Sutherland Shire Libraries provide access to but cannot be held responsible for the content of the internet. Users should be aware that the internet contains material which some people may find offensive.
2. The Library accepts no responsibility for the supervision of children using library resources. It is the responsibility of parents to supervise their children's use of library resources including online and web-based resources.
3. The Library reserves the right to refuse internet access to, and remove from the premises, any user who:
 - 3.1. Causes the display of offensive or obscene material on any digital device within the library.
 - 3.2. Undertakes any illegal activity or places any material on the internet related to any illegal activity.
 - 3.3. Fails to abide by the rules and procedures of the Library as well as those of remote systems.
 - 3.4. Does not respect copyright laws and licensing agreements.
 - 3.5. Uses library resources to threaten, harass or impinge another's right to safety and security.
4. This policy should be read in conjunction with the general conditions of use applying to Library PCs.

CONDITIONS OF USE: LIBRARY PCS

GENERAL

The Library reserves the right to refuse access to computers to anyone who fails to comply with the conditions of use. Users who deliberately corrupt software or damage equipment will be billed for the cost of repairs.

Customers are expected to use library resources in a responsible and courteous way. Customers using Library computers or WiFi must comply with the [Public Access to the Internet Policy](#), which reserves the right to refuse internet access due to inappropriate use.

SECURITY

While Council uses proprietary internet security software, security in an electronic environment such as the internet cannot be guaranteed and customers are advised that all transactions and communications are vulnerable to unauthorised use.

The Library accepts no responsibility for the confidentiality or integrity of files stored on library computers. The Library accepts no responsibility for damage to users' property such as USB devices or the files contained thereon.

COPYRIGHT

Material on the internet may be protected by copyright. Customers using the internet are personally responsible for complying with all applicable laws governing copyright.

BOOKINGS

PCs can be booked initially for up to 2 hours a day, with extensions granted depending on demand.

Bookings made in advance can only be held for 15 minutes.

PCs are subject to hardware or software problems and as such there is no guarantee that any PC will be available when booked.

TUITION

Library computers are provided on a self-help basis and library staff are not expected to offer tuition in the use of computers or software. Whilst some library staff may be able to offer assistance at a basic level, it is the responsibility of the user to acquire enough knowledge to use the computer.

PRINTING

To cover the costs of printing supplies, a charge per page applies to documents printed on library equipment*. All printing must be done on Library-supplied paper. Printing from USBs with no amendments, can be done by staff*.

*Please refer to current [SSC Schedule of Fees and Charges](#). All fees are inclusive of GST